



Client Information Sheet—Adult Client

Client's Name: _____ Client's Date of Birth: _____

Client's Address: _____ Social Security #: _____

City/State: _____ Zip: _____ Sex: Male Female

Client's Home Phone: _____ OK to leave message? _____

Cell Phone: _____ OK to leave message? _____

Work Phone: _____ OK to leave message? _____

Email address: _____ Email o.k.? _____

Emergency contact name: _____ Phone: _____ Relationship? _____

How did you hear about my therapy services? _____

Insurance Information: (Primary Insurance)

Name of Mental Health Insurance: _____ Insurance Phone #: _____

Mental Health Claims Address: _____

Insured/Sponsor's Name: _____ Insured's Date of Birth: _____

Insured/Sponsor's Address: _____

Insured/Sponsor's ID # (off of insurance card): _____

Insured/Sponsor's Social Security #: _____ Client's Relationship to Insured: Self Spouse Child

Insured's Employer Name: _____

Do you have other insurance? Yes No

Name of Mental Health Insurance: _____ Insurance Phone #: _____

Mental Health Claims Address: _____

Insured/Sponsor's Name: _____ Insured's Date of Birth: _____

Insured/Sponsor's Address: _____

Insured/Sponsor's ID # (off insurance card): _____ Client's Relationship to Insured: Self Spouse Child

Insured/Sponsor's Soc Sec #: _____ Insured's Employer Name: _____

SIGNATURE ON FILE

I attest that all of the information above is correct to the best of my knowledge. I authorize release of any medical or other information necessary to process claims to my insurance companies. I authorize payment of medical benefits to the physician or supplier for services described on insurance claims. I understand that verification of insurance benefits it not a guarantee of payment and that any unpaid balance is my responsibility.

Signature _____

Date _____



Adult Psychosocial History Information

Name: _____ Birthdate: ____/____/____ Age: _____

Best number to reach you: _____ Message? Y / N

Email address: _____ Email message o.k.? Y / N

Referred by: _____

Family Relationships:

Current Romantic Relationship Status: _____ If married, how long? _____

If separated, how long? _____ If living together, how long? _____

Current Spouse/Partner's Name: _____

Former Spouse/Partner's Name: _____ If divorced, how long? _____

Children: Name: _____ age: _____ Name: _____ age: _____

Name: _____ age: _____ Name: _____ age: _____

Name: _____ age: _____ Name: _____ age: _____

List any specific concerns about your children: _____

List other family members with whom you have frequent contact (i.e. mother, father, siblings, etc.) _____

Work History:

Are you currently employed? Y / N If yes, place of employment: _____

Position/Job Duties: _____

Is your work stressful? _____

Physical History:

Past Medical Concerns: _____

Current Conditions: _____

Allergies: _____

List Current Medications and reasons (including psychotropic medications): _____

Do you have healthy eating and sleeping habits? _____



Consent for Treatment and Confidentiality

I give my consent for Kathryn Zentner, LCSW to provide mental health services, including evaluation, individual and/or family therapy, parent coaching, and/or other services that we may mutually determine to be appropriate. I understand that whenever I am the client (or my child is the client) and I participate in therapy sessions the content of those sessions is confidential, i.e. verbal and written records about a client (and their parents) cannot be shared with another party without the written consent of the client or the client's legal guardian. Exceptions to confidentiality are as follows:

- A court of law subpoenas my records
- A client (or parent) discloses intentions or a plan to hurt another person
- A client (or parent) discloses or implies a plan for suicide
- A client (or parent) acknowledges abuse of a child (or vulnerable adult) by themselves or another

I also acknowledge that if I am asking for my insurance benefits to cover treatment the insurance companies and other third-party payers will be given information that they request regarding these services. Information that may be requested includes type of services, dates/times of services, diagnosis, treatment plan, and description of impairment, progress of therapy, and summaries.

I agree to the above limits of confidentiality and understand their meanings and ramifications.

Signature of Client or Parent/Guardian

Date

Printed Name of Client or Parent/Guardian



Kathryn Zentner, LCSW

Licensed Clinical Social Worker

I truly appreciate the opportunity you have given me to be of professional service to you and/or your family. I am eager to receive your questions or concerns at any time. I look forward to a professional relationship with you.

My office policies are listed below. If you have any questions about them, please let me know._____

OFFICE POLICIES

- 1. Sessions are 45 minutes long. Family or child play therapy sessions require extra preparation time and may be 30-40 minutes long, with the possibility of a parent "check in" time afterwards. You are expected to arrive at your appointment time.
- 2. My fee is \$150 for the initial interview and/or assessment appointments, \$125 for family therapy, and \$125 for individual therapy. Longer sessions will be prorated based on the basic fees. Payment or co-payment is due at each session. Costs for court testimony are \$500 per half day (or portion of a half day), payable in advance.
- 3. Regular attendance at scheduled appointments is one of the keys to a successful outcome in counseling. When you make an appointment, I reserve your appointment time for you. You are expected to notify me at least 48 hours in advance if you cannot attend a scheduled appointment. **Any cancellations within 24 hours of your appointment time will assess a \$45 cancellation fee regardless of the reason for the cancellation.** If you fail to keep an appointment without notice, I will charge you a \$75 "no show" fee. These fees cannot be billed to insurance. You may cancel an appointment by calling or texting (512) 497-2177.

I am aware of this cancellation policy: _____ (initials)

- 4. I will bill your insurance when applicable and as requested by you. It is your responsibility to make sure I am a participating (in network) provider on your plan and to know the limitations of your coverage. Your insurance company may limit the number of sessions based on their assessment of medical necessity or other factors. **Benefits quoted by your insurance company are not a guarantee of payment.** You are responsible for any co-pays, deductible amounts, and any other fees that are not covered by insurance. Payment is due at the time of service unless you have made special arrangements with me. In some cases I may ask you to supply a credit card as a secondary form of payment in case your claim is denied or you have not met your deductible.
- 5. Insurance companies routinely ask for patient information, including diagnosis and treatment plans to authorize payment. When you request that I bill your insurance company for my services, you are agreeing that I can release this information to them.
- 6. If you have an emergency or have an urgent need to speak with me, you may leave a message in my confidential voice mail box by calling (512) 497-2177. I attempt to return all calls within 24 hours. If I am not able to return your call within a reasonable amount of time, or I am unavailable for a longer period of time (i.e. on vacation), you are responsible for seeking help from community resources or the local emergency room or psychiatric hospital.
- 7. Throughout our time together we will discuss your treatment goals for therapy. Therapy is a joint effort between the therapist and client, the results of which cannot be guaranteed. Progress depends on many factors, including motivation, effort, and other life circumstances, such as interactions with family, friends, and other associates. Unfortunately, there are no instant cures and therapist and client must work together to move the client in the direction the client wants to go. You are encouraged to discuss any concerns and/or questions about treatment with me at any time.

I agree that I will be responsible for the payment of all professional fees. I have read and understand the policies listed above. I have received a copy of these policies for my records.

Signature of client (or parent/guardian) _____ Date _____

Printed name of client (or parent/guardian) _____

Name of client (if client is a minor) _____